As at 23 April 2021

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| **Name of Service / Contact info** | **Covid 19**  **Level** | **Please detail Services offered.**  **A Face-to-face service?**  **B Online services?**  **C Handovers ? Outside or inside?** |
| **Avenue**  01224587571  [aberdeen@avenue-info.com](about:blank) | 4 | A No, view to resume limited face to face beginning of May.  B Telephone for pre contact meetings.  Message Box contact  Digital Message Box  Zoom contact and online pre contact meetings to begin soon, no date set yet.  C No, view to resume handover contact beginning of May. |
| **Argyll and Bute**  .  01631 570101  [admin@familymediation-ab.org.uk](about:blank) | 4 and some 3 | A no other than outside handovers  B Zoom contacts, intake parent coordination.  Digital post box  C yes outside |
| **Borders**  01721724170  [info@rsborders.org.uk](about:blank) | 4 | A No other than outdoor Handovers but plan to re-open temp centre in  Galashiels for supported, supervised and handover from 1st May.  B Precontact service, online support for children & parents  Online supported and supervised contact  Virtual post box  C Outdoor handover service |
| **Central**  01786 472 984  [mail@fmcentral.org](about:blank) | 4 | A Phased return to face-to-face services for supervised and supported contact  week commencing 12th April.  B Online contact sessions  Digital post box  Support for parents by phone or Zoom.  C Handovers indoors |
| **Dumfries and Galloway**  01387 251245  [info@rsdg.org.uk](about:blank) | 4 | A No.  B Telephone support for parents.  C handovers outside |
| **Tayside and Fife**  01382 201343  01592 751095  [info@familymediationonline.co.uk](about:blank)  **We are looking to gradually re-open all face-to-face contact services week beginning 26/04/21** | 4 | A No  B Initial intake appointments for all forms of contact by telephone  Online supervised contact over Zoom.  Digital post box  Ongoing support to parents and children by telephone/Zoom  C No |
| **West of Scotland**  0141 332 2731  [info@fmwest.org.uk](about:blank) | 4 | A No  B Online supported and supervised contact  Online support  C No  for both Glasgow and Kilmarnock. |
| **Highland**  01463712100  [info@fmhighland.org](about:blank) | 4 | A   * Handovers * **Essential** supported contact will take place on Saturday 24th and Sunday 25th April * Supported contact and supervised contact will re-commence from 1st May on the assumption that Highland will be entering Tier 3 on 26th April.   B Digital Postbox  Zoom observed contact.  Intake appointments  Mediation and Parenting Apart by Zoom |
| **South Lanarkshire**  01698 421 333  [www.familysupport.org.uk](about:blank) | 4 | A Yes. In line with SG Guidelines  B Supported and supervised contact by Zoom.  Digital Postbox –  Mediation and Parenting Apart by Zoom  C – Handovers inside where appropriate |
| **Orkney**  01856 877750  [enquiries@rsorkney.org.uk](about:blank) | 3 | A Yes Supported, supervised and handover contact.  B online contact  C Yes – inside |
| **Family Journeys (Lothian)**  0131 226 4507  [info@familyjourneys.scot](about:blank) | 4 | A No other than handovers  B precontact and preparation for contact online and telephone.  C Handovers Outdoors |
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| **Associate Helensburgh**  Tel: 07780880660  [coordinator@helensburghcontactcentre.org.uk](about:blank) | 4 | A Church premises open again on 3 April for face-to-face essential contacts, supported and supervised.  B online supervised contact  Pre contact work  C Outside Handovers. We have the use of the Church garden if required, weather dependent.  Handovers inside the centre also possible. |
| **Associate Hamilton**  Tel: 07931 135157  :[contactcentrestmarys@gmail.com](about:blank) | **4** | Currently closed being reviewed monthly |