As at 23 April 2021

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| **Name of Service / Contact info**  | **Covid 19** **Level**  | **Please detail Services offered.** **A Face-to-face service?** **B Online services?****C Handovers ? Outside or inside?** |
| **Avenue** 01224587571aberdeen@avenue-info.com  | 4 |  A No, view to resume limited face to face beginning of May.B Telephone for pre contact meetings.  Message Box contact  Digital Message Box  Zoom contact and online pre contact meetings to begin soon, no date set yet.C No, view to resume handover contact beginning of May. |
| **Argyll and Bute** . 01631 570101admin@familymediation-ab.org.uk  | 4 and some 3  | A no other than outside handovers B Zoom contacts, intake parent coordination. Digital post box C yes outside  |
| **Borders**01721724170info@rsborders.org.uk | 4 | A No other than outdoor Handovers but plan to re-open temp centre in Galashiels for supported, supervised and handover from 1st May.B Precontact service, online support for children & parents Online supported and supervised contact  Virtual post box C Outdoor handover service  |
| **Central**01786 472 984mail@fmcentral.org  | 4 |  A Phased return to face-to-face services for supervised and supported contact  week commencing 12th April. B Online contact sessions  Digital post box  Support for parents by phone or Zoom. C Handovers indoors   |
| **Dumfries and Galloway**01387 251245info@rsdg.org.uk  | 4 |  A No.B Telephone support for parents.C handovers outside   |
| **Tayside and Fife** 01382 20134301592 751095info@familymediationonline.co.uk**We are looking to gradually re-open all face-to-face contact services week beginning 26/04/21** | 4 | A No B Initial intake appointments for all forms of contact by telephone  Online supervised contact over Zoom.  Digital post box  Ongoing support to parents and children by telephone/ZoomC No |
| **West of Scotland**0141 332 2731info@fmwest.org.uk  | 4 | A No B Online supported and supervised contact  Online support C No  for both Glasgow and Kilmarnock.  |
| **Highland** 01463712100info@fmhighland.org  | 4 | A * Handovers
* **Essential** supported contact will take place on Saturday 24th and Sunday 25th April
* Supported contact and supervised contact will re-commence from 1st May on the assumption that Highland will be entering Tier 3 on 26th April.

B Digital Postbox  Zoom observed contact. Intake appointments Mediation and Parenting Apart by Zoom |
| **South Lanarkshire** 01698 421 333 www.familysupport.org.uk  | 4 |  A Yes. In line with SG Guidelines B Supported and supervised contact by Zoom.  Digital Postbox –  Mediation and Parenting Apart by Zoom C – Handovers inside where appropriate  |
| **Orkney** 01856 877750enquiries@rsorkney.org.uk  | 3 |  A Yes Supported, supervised and handover contact. B online contact C Yes – inside |
| **Family Journeys (Lothian)** 0131 226 4507info@familyjourneys.scot | 4 | A No other than handovers B precontact and preparation for contact online and telephone. C Handovers Outdoors   |
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| **Associate Helensburgh** Tel: 07780880660coordinator@helensburghcontactcentre.org.uk | 4 | A Church premises open again on 3 April for face-to-face essential contacts, supported and supervised. B online supervised contact  Pre contact work C Outside Handovers. We have the use of the Church garden if required, weather dependent.  Handovers inside the centre also possible.   |
| **Associate Hamilton** Tel: 07931 135157:contactcentrestmarys@gmail.com | **4** | Currently closed being reviewed monthly  |