Learning Exchange: Regulation and Inspection – what it means to you as a practitioner

Date	Tuesday 29th September, 2026
Time	4.00-6.30pm
Venue	Online via Zoom
For	Child Contact Centre Practitioners
Facilitators	Jane Malcolm
Cost	FREE to RS Members
CPD Points	2.5 Category B Points
Booking	Book your place: HERE

Relationships Scotland Learning Exchange events are an opportunity for practitioners to share learning about specific practice areas with other practitioners across the Relationships Scotland Network.

Learning Exchange events are FREE and open to practitioners from Relationships Scotland Member Services only.

This event is designed for Child Contact Centre Practitioners and will focus on Regulation and Inspection and what it means to you as a practitioner. The session will encourage practitioners to share practice, ideas and areas for development.

We will begin the session by sharing our experiences of inspections/quality assurance and the good practice that already takes place within child contact centres. We will go on to explore the challenges and opportunities of regulation and inspection and share worries or concerns that there may be about the process. There will then be an opportunity to identify specific learning needs and/or policy implications in this area of practice.

This will be the first in a series of events to help you understand, prepare, and confidently be part of inspections when regulation goes live in September 2027.

Learning Outcomes: By the end of the session participants will be able to:

- Examine challenges and opportunities of Regulation and Inspection.
- Describe areas of learning about Regulation and Inspection which can be applied to their own practice or practice within their Member Service.
- Contribute to developing best practice across the Relationships Scotland Network.

Facilitator:

Jane Malcolm is the Head of Professional Practice for Child Contact Centres with the role of overseeing the development of training, practice standards, and procedures. Jane has been in Early Learning and Childcare for 27 years having worked as a Childminder, Nursery Manager, Further Education and University Lecturer. She then moved into the third sector advocating for nurseries and ensuring the rights of children and young people with a specific focus on ensuring the voices of babies and infants are heard through a rights-based approach to practice.

RELATIONSHIPS counselling, mediation & family support across SCOTLAND

HOW TO BOOK

Relationships Scotland Learning Exchange events are FREE and designed for practitioners who are currently working for a Service that is a Member of Relationships Scotland. We use an online booking process which can be used by:

- Member Services to book on behalf of practitioners
- Practitioners from Member Services

If you have any questions about the booking process, please contact:

diana.sinclair@relationships-scotland.org.uk

EVENT TERMS AND CONDITIONS

Booking: Booking for CPD events will be confirmed by email within 10 days of submission. Please check your inbox and/or junk mail, if you have any issues receiving this email please contact us immediately. Booking will usually close 7days prior to the event. Only participants that have received a booking confirmation email will be able to access the event.

System Requirements: Online CPD events will usually be delivered using the Zoom platform: https://zoom.us/ Please note, some organisations have additional security settings that may prevent you from accessing the CPD event on an organisational device. Relationships Scotland are unable to provide refunds when there are issues with a participant's IT which prevents them from accessing the CPD event.

Accessing the event online: A link to a CPD event will be sent out a few days before the event to the email address noted on the Booking Form. For CPD webinars a link to register on Zoom will be sent out a few days before the event, this registration process can be completed in advance and will ask for your name and email address. For CPD events and webinars please ensure that the Zoom account uses the same name that you used to book and register for events. The Relationships Scotland CPD Host will use this information to admit participants into the event and to confirm attendance certificates. The username for your Zoom account can be amended by signing into Zoom and going to the profile section of your account.

Attending the event online: Relationships Scotland aims to create a safe and inclusive environment for all participants that attend our CPD events. Please contact sonia.bruce@relationships-scotland.org.uk if you require any adjustments to assist your learning. Our events are usually interactive and often explore sensitive areas of practice, participants agree to support a safe and inclusive environment and to protect confidentiality. This includes: to attend the session from a private space; not to share the Zoom link; not to record/transcribe the session through use of AI or other tools; to ensure that course materials are for personal use only and not to be distributed. Certificates will be provided for participation in Category A CPD events. Please note that the views of presenters are their own and may not reflect the views of Relationships Scotland.

PRIVACY

All the information you provide is regarded as confidential and will not be disclosed to any other organisation without your explicit permission. The only exception to this rule of confidentiality is in the event of a criminal offence. Under General Data Protection Regulations (GDPR), you are entitled to view, amend or ask us to delete the personal identifiable information we record about you via a Data Access Request. Please speak with our staff to request this. Please be assured that we follow all GDPR guidelines on data retention and storage of your data. Our Privacy Policy is available on our website: https://www.relationships-scotland.org.uk/help-with-our-ste/privacy