

Name of Service / Contact info	Covid 19 Level	Please detail Services offered. A Face-to-face service? B Online services? C Handovers ? Outside or inside?
Avenue 01224587571 aberdeen@avenue-info.com	4	A No, view to resume limited face to face beginning of May. B Telephone for pre contact meetings. Message Box contact Digital Message Box Zoom contact and online pre contact meetings to begin soon, no date set yet. C No, view to resume handover contact beginning of May.
Argyll and Bute . 01631 570101 admin@familymediation-ab.org.uk	4 and some 3	A no other than outside handovers B Zoom contacts, intake parent coordination. Digital post box C yes outside x
Borders 01721724170 info@rsborders.org.uk	4	A No other than outdoor Handovers B Precontact service, online support for children & parents Online supported and supervised contact Virtual post box C Outdoor handover service

<p>Central</p> <p>01786 472 984</p> <p>mail@fmcentral.org</p>	<p>4</p>	<p>A Phased return to face-to-face services for supervised and supported contact week commencing 12th April.</p> <p>B Online contact sessions Digital post box Support for parents by phone or Zoom.</p> <p>C Handovers indoors</p>
<p>Dumfries and Galloway</p> <p>01387 251245</p> <p>info@rsdg.org.uk</p>	<p>4</p>	<p>A No.</p> <p>B Telephone support for parents.</p> <p>C handovers outside</p> <p style="text-align: right;">x</p>
<p>Tayside and Fife</p> <p>01382 201343 01592 751095</p> <p>info@familymediationonline.co.uk</p> <p>We are looking to gradually re-open all face-to-face contact services week beginning 26/04/21</p>	<p>4</p>	<p>A No</p> <p>B Initial intake appointments for all forms of contact by telephone Online supervised contact over Zoom. Digital post box Ongoing support to parents and children by telephone/Zoom</p> <p>C No</p>
<p>West of Scotland</p> <p>0141 332 2731</p> <p>info@fmwest.org.uk</p>	<p>4</p>	<p>A No</p> <p>B Online supported and supervised contact Online support</p> <p>C No</p> <p>for both Glasgow and Kilmarnock.</p>

<p>Highland</p> <p>01463712100</p> <p>info@fmhighland.org</p>	<p>4</p>	<p>A No other than Handover</p> <ul style="list-style-type: none"> • planning and preparation work currently taking place with a view to re-opening on 24th April for essential supported contact. • it is hoped to re-open on 1st May for both supported and supervised contact on the assumption that Highland will be entering Tier 3 on 26th April. <p>B Digital Postbox Zoom observed contact. Intake appointments Mediation and Parenting Apart by Zoom</p> <p>C Handovers</p>
<p>South Lanarkshire</p> <p>01698 421 333</p> <p>www.familysupport.org.uk</p>	<p>4</p>	<p>A Yes. In line with SG Guidelines</p> <p>B Supported and supervised contact by Zoom. Digital Postbox – Mediation and Parenting Apart by Zoom</p> <p>C – Handovers inside where appropriate</p>
<p>Orkney</p> <p>01856 877750</p> <p>enquiries@rsorkney.org.uk</p>	<p>3</p>	<p>A Yes Supported, supervised and handover contact.</p> <p>B online contact</p> <p>C Yes – inside</p>

<p>Family Journeys (Lothian)</p> <p>0131 226 4507</p> <p>info@familyjourneys.scot</p>	<p>4</p>	<p>A No other than handovers</p> <p>B precontact and preparation for contact online and telephone.</p> <p>C Handovers Outdoors</p> <p style="text-align: right;">x</p>
<p>Associate Helensburgh</p> <p>Tel: 07780880660</p> <p>coordinator@helensburghcontactcentre.org.uk</p>	<p>4</p>	<p>A Church premises open again on 3 April for face-to-face essential contacts, supported and supervised</p> <p>B online supervised contact Pre contact work</p> <p>C Outside Handovers. We have the use of the Church garden if required, weather dependent. Handovers inside the centre also possible.</p>
<p>Associate Hamilton</p> <p>Tel: 07931 135157</p> <p>: contactcentrestmarys@gmail.com</p>		<p>Currently closed while in Level 4 and Lockdown. This will be reviewed month by month.</p>

31st March – those with a x in the right-hand column have not been updated as of this date.