Child Contact Services Relationships Scotland services 27th November 2021

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| **Name of Service / Contact info** | **Please detail Services offered.**  **A Face-to-face service?**  **B Online services?**  **C Handovers ? Outside or inside?** |
| **Avenue**  01224587571  [aberdeen@avenue-info.com](about:blank) | A    Yes    Weekly Saturday and Sunday at Aberdeen and   Elgin.  Weekly Saturday at Peterhead.  B      Zoom contact service available. Families are being given the option of face   to face or online child visits to the Aberdeen and Elgin centres.  C     Carried out same days and locations as face-to-face services above.           Handovers carried out inside. |
| **Argyll and Bute**  .  01631 570101  [admin@familymediation-ab.org.uk](about:blank) | A     Yes. We are offering supported and supervised contact.  My family my  space    B     Online Mediation. Zoom contact.    C    Handovers outside still --to operate in house supported and supervised  contact. |
| **Borders**  01721724170  [info@rsborders.org.uk](about:blank) | A Yes Temporary centre in Galashiels for supported, supervised and handover  from 1st May.  B Precontact service, online support for children & parents  Online supported and supervised contact  Virtual post box  C Outdoor handover service |
| **Central**  01786 472 984  [mail@fmcentral.org](about:blank) | A   Yes All three contact centres now offering supervised and supported contact sessions and handover facilities;  Stirling Monday - Saturday, Falkirk Saturdays and Tuesdays, Alloa fortnightly on Saturdays.    B   Online contact sessions, Digital post box   and Support for parents by phone or Zoom are all continuing.    C   Handovers indoors |
| **Dumfries and Galloway**  01387 251245  [info@rsdg.org.uk](about:blank) | A Dumfries centre reopened for supported and supervised contact.  B Telephone support for parents.  C handovers outside |
| **Tayside and Fife**  01382 201343  01592 751095  [info@familymediationonline.co.uk](about:blank) | A     Yes  - Offering face to face contacts including supervised contact in all Centres across Tayside and Fife. The number of families permitted in the Centres is limited and only will gradually build up to our usual capacity.  B     Online services?           - All online services continue to be offered; supervised Zoom contact is actively utilised, as is Digital Postbox.  C     Handovers ?    Outside or inside? - Facilitated handovers are also operational and mainly are undertaken outside. |
| **West of Scotland**  0141 332 2731  [info@fmwest.org.uk](about:blank) | A Yes Glasgow and Kilmarnock  B Online supported and supervised contact continuing.  Online support  C Yes for both Glasgow and Kilmarnock. |
| **Highland**  01463712100  [info@fmhighland.org](about:blank) | A Yes supported contact face to face.  supervised contact face to face  B Digital Postbox  Zoom observed contact.  Intake appointments  Mediation and Parenting Apart by Zoom  C Handovers indoors |
| **South Lanarkshire**  01698 421 333  [www.familysupport.org.uk](about:blank) | A Yes. In line with SG Guidelines  B Supported and supervised contact by Zoom.  Digital Postbox –  Mediation and Parenting Apart by Zoom continuing where face to face not   appropriate.  C – Handovers inside in all cases |
| **Orkney**  01856 877750  [enquiries@rsorkney.org.uk](about:blank) | A Yes Supported, supervised and handover contact.  B Online observed/supervised contact, Digital Postbox, intake appointments (online/phone).  C Yes – inside. |
| **Family Journeys (Lothian)**  0131 322 3863 ( M – F 12 -4)  [info@familyjourneys.scot](about:blank) | A Yes Face to face contact, supported and supervised  Edinburgh (2 centres), Livingston and, from August, Musselburgh  Less capacity - ensuring one family per space and managing access/exit reduces the number of people in buildings.  B - precontact and preparation for contact online and telephone as well as in person.  C handovers (inside): |
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| **Associate Helensburgh**  Tel: 07780880660  [coordinator@helensburghcontactcentre.org.uk](about:blank) | A Church premises open for face-to-face contacts, supported and supervised.  B online supervised contact  Pre contact work  C Outside Handovers. Handovers inside the centre also possible. |
| **Shetland Child Contact Service preparing to open** |  |